



Privacy Policy

1. Openness and transparency

Golden Groper.com, BRONZEK Pty Ltd, its affiliates and subsidiaries collectively referred to in this policy as “Golden Groper”, “we”, “our” or “us”) is committed to protecting your privacy and respect and uphold your rights under the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) ("Privacy Act"). By using this website or providing us with your personal information, you agree to, and consent to the collection, use, holding and disclosure of personal information by Golden Groper as set out in this policy.

2. Personal Information

Personal information is information or an opinion about an individual whose identity is apparent, or can be reasonably ascertained, from that information or opinion. Personal information we may collect from you includes, without limitation, your name, address, email address, telephone number(s) and date of birth. If you link an account (for example, a Facebook account) to your Golden Groper customer account, we also collect your username, gender and avatar

3. Collection

Golden Groper will collect personal information only by lawful and fair means and not in an unreasonably intrusive way. If it is reasonable and practical to do so, Golden Groper will only collect personal information about you directly from you. Golden Groper may collect your personal information from reputable third-party lead generation sources for marketing purposes, but only where you have consented to the disclosure of your information to Golden Groper and for Golden Groper to send you marketing communications.



Golden Groper will not collect personal information unless the information is reasonably necessary for our functions and activities.

4. What does Golden Groper do with your personal information?

In addition to any purpose notified to you at the time of collection Golden Groper uses your personal information for the purpose for which it has been provided, for reasonably related secondary purposes and for the purpose of:

- providing our products and services to you;
- providing Golden Groper branded products and services that are provided by our third party partners;
- our internal management, analytics and tracking needs;
- keeping your Golden Groper customer account updated, including with a record of products and services you previously purchased;
- our marketing activities, including marketing activities relating to Golden Groper branded products and services that are provided by our third party partners;
- responding to any inquiries or comments that you submit to us;
- improving our business, products, services or the customer experience;
- assessing, processing and managing your applications for Golden Groper products and services or Golden Groper branded products and services offered by our third party partners, including to assess your credit risk and our risk;
- any other purpose you have consented to;
- any use which is required or authorised by law; and
- verifying your identity for high value item(s)

As part of the Golden Groper Operating model, Golden Groper will verify, record verified status and then delete personal information uploaded document.

5. Disclosure of personal information

Golden Groper will not disclose your personal information:

to third-parties we ordinarily engage for the above purposes;



organisations that provide products or services used or marketed by Golden Groper;

any person or entity to whom you have consented to Golden Groper disclosing your personal information to; and

any person or entity to whom we are required or authorised to disclose your personal information to in accordance with the law.

6. Access and Management

You may request access to your personal information Golden Groper holds about you, or seek correction of it, by contacting our customer service team. See section 9: Contact information.

Golden Groper may charge a reasonable fee that is not excessive to cover the charges of retrieving your personal information from our customer account databases. Golden Groper will not charge you for making the request.

If you believe that Golden Groper holds personal information about you in our customer account database that is not accurate, complete, up-to-date, relevant or information that is misleading then you may request its amendment and Golden Groper will respond to your request within a reasonable time. Golden Groper will not charge you for correcting your personal information.

If you would like to unlink an account from your Golden Groper customer account (such as a Facebook (Meta) account you used to log in) or deactivate your Golden Groper customer account, you can follow these steps.

If Golden Groper no longer needs your personal information for any of the purposes set out in this policy, or in Golden Groper Proof of Address Policy, or as otherwise required by law, Golden Groper will take such steps as are reasonable in the circumstances to destroy the information or to de-identify it.

Golden Groper will take reasonable steps to protect the personal information it holds from misuse, interference and loss and from unauthorised access, modification or disclosure.



7. Opting Out / Unsubscribe

At any time you may opt out of receiving marketing communications you have previously subscribed to. Unless you opt out, your consent to receive direct marketing communications from us and to the handling of your personal information as detailed above, will continue. Each of our marketing emails will have an unsubscribe function which will allow you to unsubscribe from all future marketing communications. All of our marketing SMS messages will also contain an unsubscribe feature. Outside of these channels, you can opt out from receiving marketing communications at any time by clicking unsubscribe within the notification or emailing:

Golden Groper.com — admin@goldengroper.com.au

8. Cross-border disclosure

Golden Groper will not disclose your personal information to recipients overseas to assist Golden Groper in providing you with products or services.

9. Contact information

Golden Groper will not disclose your personal information to recipients overseas to assist Golden Groper in providing you with products or services.

10. Golden Groper websites

When transmitting personal information from your computer to a Golden Groper website or to a Golden Groper branded website operated by one of our third party partners, you must keep in mind that the transmission of information over the Internet is not always completely secure or error-free. Other than liability that cannot lawfully be excluded, Golden Groper will not be liable in any way in relation to any breach of security or any unintended loss or disclosure of that information.

Golden Groper operated websites and Golden Groper branded websites operated by our third party partners may use "cookies" to help personalise your online experience and save you time across the Golden Groper websites (including, but not limited to Golden Groper.com, you have the ability to accept or decline



cookies. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Golden Groper website.

11. Miscellaneous

Golden Groper reserves the right to modify this Privacy Policy in whole or in part from time to time without notice and amendments will be effective immediately upon posting of the amended Privacy Policy on the Golden Groper website.